Alexander Yakovlev

Technical writer

I'm a technical writer with 6 years of experience, skilled at explaining technical topics to any audience. My expertise spans multiple domains such as cloud computing, databases, security, infrastructure, and networks. I'm familiar with different Markdown flavours and tooling, and follow the docs as code approach to build and improve documentation.

✉ coldwire45@gmail.com　　📱 +79111560188　　📍 Saint-Petersburg, Russia

WORK EXPERIENCE

Senior technical writer
Yandex Cloud

01/2023 - Present　　　　　　　　　　　*Saint-Petersburg, Russia*
Leading cloud services provider in Russia

Achievements/Tasks
- I am responsible for the documentation of wide range of information security services, as well as security-related sections in the documentation of several dozens of other services.
- Conducted the automation process of delivering IAM role descriptions to the documentation and to the application interface.
- For two years, I have been monitoring and improving feedback indicators on my documentation sections and improved the position of security services in the list of services.
- Edited, proofread, and updated Russia's first cloud infrastructure security standard.

Technical writer
DoubleCloud

09/2021 - 01/2023
A startup that utilizes cloud open-source cloud technologies such as ClickHouse, Kafka, and Snowflake to build an analytical platform.

Achievements/Tasks
- For six months, together with a colleague, we have prepared a set of documentation for launching a startup. The set included documentation for four services and several additional sections on security and integration with external platforms such as AWS and GCP.
- Substitued the first line of technical support during the first months after the startup was launched. Created a knowledge base for L1/L2 technical support engineers, which was used over the next year.
- Created a style guide based on the Google style guide and automated the application of some rules using the Vale linter.

Technical writer
DevExpress

05/2019 - 08/2021
I worked in the DevExtreme team that provided customers with UI components for Angular, Vue, and React frameworks.

Achievements/Tasks
- Created and maintained documentation for a set of UI components and controls written in Angular, Vue, React, and jQuery. I worked mainly with data grid and pivot table components, visualization controls, and a WYSIWYG editor for Markdown and HTML.

SKILLS

Software documentation　Docs as code
UX writing　Analytics
Data Visualization　Markdown　HTML
AI tools　Vale　Pandoc
Cloud computing　Linux　Git
Python　Bash　JavaScript　DBMS
SQL　Docker　CI/CD

EDUCATION

Bachelor of Linguistics
St. Petersburg Institute of International Economic Relations, Economics and Law

09/2012 - 07/2016
Saint-Petersburg, Russia

LANGUAGES

Russian
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English
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German
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INTERESTS

Reading　Blogging　Coding

Chess　Hiking